Library and Information Service

HOW TO CREATE YOUR OWN LIBRARY PIN

Please note that this is not the same pin that you use to access your student information e.g. exam results. With this PIN you can only access your Library record.

1 Steps to create your own library pin

Step 1: Go to https://sierra.nwu.ac.za/patroninfo and click on Forgot your PIN or a first time PIN user? Click here to create a Library PIN.

Step 2: Type in your Surname and University ID

Step 3: You will see the following message

A message has been sent to the email address we have on record for you. Please follow the instructions in that message to reset your PIN. If you do not receive an email, please contact your librarian for assistance.

Step 4: Open your email and click on the link

The Library received a request to allow you to reset your Personal Identification Number (PIN) used to log in. If you did not place that request, please ignore this message. Your PIN has not changed. Otherwise, please click the link below to choose a new PIN.

https://sierra.nwu.ac.za/patroninfo/sf7cda79ba7c7fda17d1100713208c8d8534563c7933d59665bdf17a9e207752c4b50e29664390

This link is valid for 3 hours from the time of your request.
Step 5: Complete the information and click on Submit

PIN Reset

Please enter the following information:
Surname
For example, “Smit”
University ID
For example, “20371267”

Please enter your new PIN
Enter your new PIN (Minimum six numbers)
Enter your new PIN again

Submit

Step 6: If you are successful you will see this message. If you do not see this message please contact your local Loan services desk for support.

Your PIN has been changed.
Start Over

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